

As an additional measure to help our students cope with the ongoing COVID-19 crisis, our online payment plan provider, Cashnet, has decided to stop assessing late fees on Payment Plans. If you are enrolled in auto-payments and are unable to make timely payments you can disable autopay without any penalty.

Starting March 23 through July 1, 2020, students will not be charged if they fail to make an installment plan payment on time. Before July 1, 2020 CashNet will re-evaluate the situation and determine whether to reinstate late fees. We will keep you informed of updates and decisions as we move forward.

We hope this helps our students during these challenging times. If you have any questions about how this change affects your Payments powered by Cashnet instance, please contact Payments Support at [smartpaysupport@Blackboard.com](mailto:smartpaysupport@Blackboard.com) or 1-800-339-8131.